



THE STEVIE® AWARDS FOR SALES & CUSTOMER SERVICE



Gold Stevie® Winner
Contact Center of the Year
(Up to 100 Seats) - All Other Industries

The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes eight of the world's leading business awards programs, also including the prestigious American Business Awards® and International Business Awards®.

Winners will be recognized during a virtual awards ceremony on April 14.

This accomplishment is due to Radio Flyer's Consumer Services Team's commitment to providing FUNatical Customer Experiences and high collaboration with other departments. One judge commented:

"Great achievements from well-planned business execution with a focus on continuous improvement, great commitment from employees, and teamwork. Job well done."

More than 2,300 nominations from organizations of all sizes and in virtually every industry, in 51 nations, were considered in this year's competition. Winners were determined by the average scores of more than 160 professionals worldwide on nine specialized judging committees. Entries were considered in more than 90 categories for customer service and contact center achievements, including Contact Center of the Year, Award for Innovation in Customer Service, and Customer Service Department of the Year; more than 60 categories for sales and business development achievements, ranging from Senior Sales Executive of the Year to Sales Training or Business Development Executive of the Year to Sales Department of the Year; and categories to recognize new products and services, solution providers, and organizations' and individuals' response to the COVID-19 pandemic.

"In the toughest working environment in memory for most organizations, 2021 Stevie Award winners still found ways to innovate, grow sales, please their customers, and secure new business," said Stevie Awards president Maggie Gallagher. "The judges have recognized and rewarded this, and we join them in applauding this year's winners for their continued success. We look forward to recognizing them on April 14."